

## Testimonials Nov 2009

Here are just a few of the 100's of testimonials we have received. Some of these have come from our clients via letters, phone calls, emails or surveys that we have sent out. Currently our Quality Assurance surveys that are sent out to all closed support calls are at a 94.5% Excellent Rating.

**New customer:** "I wanted to send you a quick note to express my and my team's appreciation for your professional help and training on the new DMS system this week. I personally cannot remember a past system change when it was handled in such a courteous and professional way as the way you conducted business this week. This is sincere observation to your work ethic and drive to help us improve the dealership". *David, Camdenton, MO*

**Why do owners choose DMS Plus:** "DMS Plus software updates are seamless! With our past provider there were always problems. Our investment was well worth it!" *Sheryl, Peshtigo, WI*

**What has been the greatest value?** "Routing is the best and the handheld are the GREATEST! They saved me a lot of time!" *Peggy, Merrillville, IN*

**Routing:** "It's very easy to upload and down load our routes on the handhelds. What use to take hours, now takes minutes!" *Tony, Madison, WI*

**Routing:** "Before we had the DMS Plus and the handheld's, it would take us 2 to 3 hours to do the routes per day! Now it takes 10-15 minutes to upload all completed routes." *Bill, Green Bay, WI*

**Long term relationship:** "We started with ABS 88-89 and we have always have worked well together." *Bernie, Brockville, ON*

**Service Orders:** "Tracking our service work is really easy and simple to do. Over all, the DMS Plus program is easy to work with." *Tony, Madison, WI*

**At 3 months:** "Things are running good. Handhelds are awesome!" *Jeff, Ottawa, IL*